

CENTER for **BUSINESS** COMMUNICATION

CONTACT US:



AMANDA G. MCKENDREE, Ph.D.

Arthur F. and Mary J. O'Neil Director Expertise in conflict and crisis communication amckendree@nd.edu



JENNIFER CRONIN, Ph.D.

Expertise in brand messaging and data communication jcronin5@nd.edu



JAMES O'ROURKE, Ph.D.

Expertise in corporate communication and reputation management jorourke@nd.edu



CAROLYN LANGLEY, Ed.D.

Expertise in speech-language pathology clangley@nd.edu



#### RANDAL HARRISON, Ph.D.

Expertise in technical communication and design rharriso@nd.edu



#### CONNIE MICK, Ph.D.

Expertise in writing and social change cmick@nd.edu



#### **BRETT BEASLEY, Ph.D.**

Expertise in communicating ethics and values

charms@nd.edu



bbeasle1@nd.edu



### **JEFF BERNEL, MBA**

starting your business

between, our faculty

offer a rich history of

providing instruction

and coaching to help

excellence in an ever-

changing global and

you achieve

communication

digital society.

career, or somewhere in

Expertise in entrepreneurship and financial communication jbernel@nd.edu



#### PATRICK GIBBONS, MA

Expertise in strategic and executive communications pgibbons@nd.edu

# YOU CAN EXPECT:

- personalized coaching
- · industry-informed curriculum
- · real-world application
- · instrumental training
- · technical and digital integration



- enroll in a course
- schedule a consultation (amckendree@nd.edu)
- receive feedback on writing and speaking



# 2021-2022 COURSES

## undergraduate

**BUSINESS COMMUNICATION:** Develop writing, speaking, and interpersonal skills to solve authentic communication problems via a case method approach

\*Helps fulfill writing-intensive requirement

**BUSINESS SPEAKING:** Learn the art of crafting and delivering a strategic business presentation that inspires action; overcome apprehension

**BUSINESS WRITING:** Improve language use, style, tone, grammar, punctuation, and organization; recognize how document format, layout, and design make a difference \*Helps fulfill writing-intensive requirement

**CRISIS COMMUNICATION:** Create crisis plans and responses that address stakeholder expectations; experience a crisis simulation

\*Helps fulfill writing-intensive requirement

**DATA STORYTELLING:** Combine creativity with analytical tools to design a compelling narrative presenting quantitative information in visual form

**NEGOTIATION:** Learn skills and practice strategies that will help you become a successful negotiator in business

### graduate

**ADVANCED SPEAKING FOR BUSINESS: From informal** meetings to televised interviews, improve all facets of oral delivery; receive individualized instructor and peer coaching

**CORPORATE COMMUNICATION:** Confront issues related to reputation and crisis management; use communication programs to influence public opinion and policy; publish an original case study

**DATA STORYTELLING:** Translate business measures into effective visualizations that deliver compelling insights to key decision makers

**CHANGE COMMUNICATION:** Examine the skills and insight required to manage and drive organizational change with a focus on the communication process

STRATEGIC WRITING: Learn how to analyze real-world business problems, develop strategic messages, and articulate written solutions in a digital age; follow best practices of document design and written expression